

Terms and Conditions

These terms and conditions govern the sale of products by us (**R T Impressions**) to you on the **R T Impressions.co.uk** website. These terms and conditions constitute the entire agreement between R T Impressions, whose mailing address is 1 New Street, Erdington, Birmingham B23 6SD and you the customer. Please read these conditions carefully before purchasing Simply Supplements products. By ordering our products, you signify your agreement to be bound by these terms and conditions.

General

Items sold by R T Impressions are dispatched from England. All purchases made by you are completed and performed in England and English law shall govern every aspect of contractual agreement concerning purchases made from us.

Please note for purchases made outside of the UK that we have no control over any additional charges for customs clearance and cannot predict what these may be at any time in the future. Being the importer of the product(s) you are responsible for these charges and for complying with all prevailing laws and regulations of the Customs Authorities.

Our Contract

When you place an order on our website to purchase goods from us that constitutes an "Offer to Buy" from you. We accept this order when we send you an "Order Confirmation" (or "Shipment") email confirming that we have dispatched the goods you have ordered from us. That acceptance will be deemed to be complete and communicated to you at the time we send the Confirmation (or Shipment) email, whether you receive that email or not.

Delivery Time

R T Impressions orders are normally dispatched within three days for generic orders and seven to ten days for personalised orders.

Please bear in mind that these delivery times are approximations and during busy periods delivery may be slightly longer.

Goods are dispatched from the West Midlands in England. Please note that in accordance with our terms and conditions, for international orders we cannot investigate the non-arrival of goods until 24 working days after the date of dispatch.

Please note: We are unable to deliver to PO BOX addresses when orders are placed using our standard delivery service, as our couriers do not provide this service.

Postage & Packaging Charges

Standard delivery to UK addresses is FREE on all online orders.

For all European and International orders, please add £5.75 to the invoice total to cover the additional postage costs.

Payment

We'll send you an invoice/ delivery note setting out the cost of your purchase we have supplied, together with the total cost of postage and packaging if applicable. Our prices and charges are shown on the Website. We reserve the right to request that we receive payment from you before we supply any products to you.

Ownership and Title

All ownership, title and risk of loss and/or damage in the product you have purchased shall pass to you at the point and time at which such product leaves our premises.

Electronic Communications

When you transact with R T Impressions or send e-mails to us, you are communicating with us electronically. We communicate with you by e-mail or by posting notices on the rtimpressions.co.uk website. For contractual purposes, you consent to receive communications from us electronically and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that

such communications be in writing. This condition does not affect your legal rights.

Alteration of Service or Amendments to the Conditions

We reserve the right to make changes to our policies, and these terms and conditions at any time. You will be subject to the policies and terms and conditions in force at the time that you order goods from us, unless any change to those policies or these conditions is required to be made by law or government authority (in which case it will apply to orders previously placed by you). If any of these conditions is deemed invalid, void, or for any reason unenforceable, that condition will be deemed severable and will not affect the validity and enforceability of any remaining condition.

Events Beyond our Reasonable Control

We will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control including but not limited to any statutory changes or rulings by any act or customs authority affecting the customs duty payable by you. This condition does not affect your legal rights.

Waiver

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

Governing Law and Jurisdiction

Your relationship with us is governed by and construed in accordance with English law. You agree, as we do, to submit to the jurisdiction of the Courts of England.

Complaints and queries

We would like you to be happy with your purchase. If you are not satisfied or have any queries, please contact us in the first instance so that we may have the opportunity to put the matter right.

You may email us at rachel@rtimpressions.com or telephone 0845 180 0280.

Limitation of Liability

Our liability to you for breaking any of these Terms and Conditions is limited to refunding any money you've already paid for items.

Please note that, owing to colour settings on your screen, the colour of a print may differ slightly to that seen on you screen.

Our Processing of Your Personal Data

In order to process your order the following may be required:

Your email address is stored so that we can send you an email to confirm that any orders, payments, dispatches and any other transactions entered by you have been successfully processed via our website.

We ask you for your telephone number in case we need to contact you about transactions on your account including orders, deliveries and payments. We may also telephone you to advise you of any offers which we think may be of interest to you.

Our Use and Protection of Your Personal Data for Marketing Purposes

At R T Impressions we endeavour to carry out our marketing activity in a considerate, ethical and economic way and respect the consumer's choice when it comes to receiving direct mail. We understand the value of our customers' privacy and can assure you that our services are provided with the utmost respect for your privacy. We therefore guarantee not to sell or pass your personal data to any third party company. This will be in accordance with the UK's Data Protection legislation. Your data may be used to notify you about other products or services provided by R T Impressions or its subsidiaries. You may at any time request us not to provide such information.